

PROGRAMME LIFECYCLE							
STRATEGIC PHASE				DELIVERY PHASE			
INITIATION STAGE	DEFINITION STAGE	ESTABLISHMENT STAGE	MANAGEMENT STAGE	DELIVERY STAGE			CLOSE
PROGRAMME OBJECTIVES	PROGRAMME SCOPING	PROGRAMME PRIORITISATION	PROGRAMME OPTIMISATION	FEASIBILITY	DESIGN	IMPLEMENTATION	CLOSEOUT STAGE
				PDS			

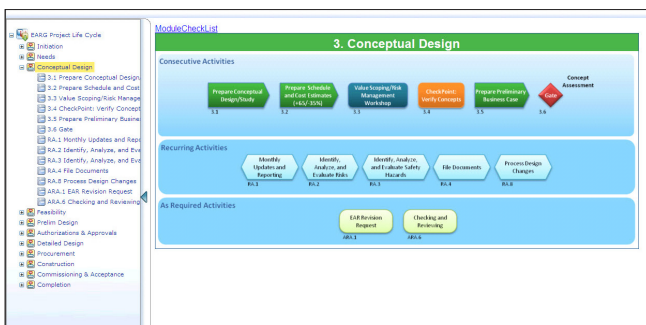


## Helping our clients innovate, improving programme, project quality and delivery

A PDS has to be designed to be logical and easy to use, mirror a client's governance, approvals and programme and project processes.

A well designed PDS offers the complete Programme and Project Delivery Guidance through an intuitive graphical interface so all parts of the programme and project teams can work together effectively and quality can be maintained

The PDS provides the single source of all programme and project delivery information. It guides teams and individuals clearly and simply through a series of process steps that helps them understand what needs to be done, by whom and when. This is of real benefit on programmes, where new project teams are routinely formed or teams are made up from various entities from within the client organisation and the wider supply chain.



**Information is provided through an intuitive graphical interface.**

### Improving Programme Performance Through Consistent Documentation

In many cases delivery processes are either spread across multiple hard copy manuals, partially recorded or not documented at all.

By providing a single source of electronic information that can be accessed by everyone within the programme and project teams, a PDS will enhance delivery quality and consistency. Accountabilities become more clearly delineated and training for new and existing staff is more effective and efficient. As the processes are clear and defined, areas of programme and project that require delivery improvement can be easily identified and the quality checks effectively targeted to improve overall portfolio performance.



“A PDS is a well-thought through system and has succeeded in providing a clear view of the procedural requirements to execute projects”.

*Southern Water PMO*



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## Benefits

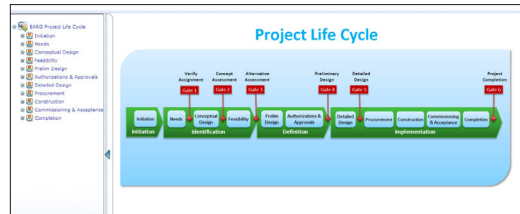
- Enforces delivery quality
- Provides single source of information
- Incorporates transparent robust and auditable processes
- Provides clear definition of roles and responsibilities
- Promoted delivery best practice

## Key features that can be included are:

- Web enablement
- Built in document management capabilities
- Simple graphical navigation
- Customisable glossary
- Detailed search capabilities

## Successful implementations:

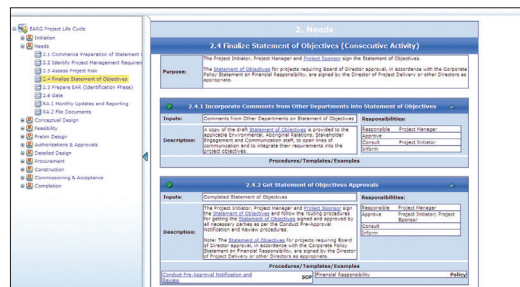
- Altalink, Canada
- Manchester Airport Group, UK
- Thames Water "Optimise", UK
- City of New Orleans Recovery Programme, USA
- Thames Water 'eight2o', UK



Flowcharts provide quick drill down capability for easy access to information.

## Facilitating Effective Communications

A programme or project team can often be made up of individuals from different organisations, using different systems and in different locations. In many cases the PDS is web-enabled so that every member of the project team can easily access a common system that incorporates consistent documentation and guidance.



Process sheets provide detailed activity information

## Simple and Intuitive Format

The format of a PDS has to be designed to be logical and easy to use, following a programme and project lifecycle that is specifically configured to mirror the client's governance, approvals and processes. The lifecycle is sub-divided into phases, generally covering inception through to handover, which are then populated with individual tasks that have to be completed.

Presenting the information as a series of flow charts allows the user to quickly drill down to individual tasks which also include useful summary data as well as links to related procedures and template. These can be launched directly from a PDS.

Additional features, such as the ability to be able to search for specific documents, create a custom glossary, provide user feedback and generate usage reports, enhance the overall benefit to the user as well as provide useful business metrics to senior management.



## Contact Information

**Paul Taylor**

Technical Director of Programme Management

t: 44 (0)1925 845 131  
m: 44 (0)7595 448 772  
e: Paul.Taylor@stantec.com

## Contact Us

Stantec  
Dominion House, Temple Court,  
Warrington, WA3 6GD

Tel: 01925 845000

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